

KITCHEN UNIVERSE RETURN FORM

Any item purchased from Kitchen-Universe.com can be returned in a new and unused condition within 30 days for a refund or exchange.

Important Note: We will deduct shipping charges from our warehouse to your location. It will range depending on the items you have ordered.

Return shipping charges are not refundable.

Shipping charges to return the order are at your expense. Please use any kind of carrier with a tracking service tool. Insure the item for the amount of purchase. Pack the item the same way you received it, with our proper packing material and double boxed. Don't return the item in its retail box; please double box it.

RETURN PROCESS:

- 1) Fill all needed information
- 2) place the item(s) you are returning along with this form and packing slip (if available) In a double box (original retail box + brown box + cushion materials)
- 3) Ship the package with appropriate postage to the following address:

Kitchen Universe Returns 20402 NE 15 th Court Miami, FL 33179
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Name: _____, Order ID: _____
Address: _____
City: _____, State: _____, Zip Code: _____
Phone: _____, Email: _____

REASON TO RETURN (write item number in case of exchange; write an 'X' in case of refund):

Exchange it for item#: _____, Issue a Refund: _____

Damage Item

In the unlikely event that your item was damage on transit, it must be reported within 5 days after you have received it. We will send you a pre-paid return label to return the item for replacement at our expense.

Please either email us at; info@KitchenU.com or call the following telephone number: 1 (877) 517-1966 and we will be happy to assist you. Please keep original packaging foaming material and paperwork.